

Here at Spooner Industries Ltd we are committed to continual development and application of our Quality Management System (QMS) in supplying reliable high-quality products and services. These products and or services are scoped, designed, manufactured, installed, commissioned and maintained in line with customer, legislative and regulatory requirements in a cost effective and timely manner

Our commitment in achieving this includes the following quality lead principles:

- Providing adequate resource in both people, equipment and finance to fulfil the requirement of the QMS.
- Risk assessing and defining the most appropriate products and services aligned to local and customer requirements. This includes the following, not limited to:
 - Legislative and Regulatory requirements
 - Design for optimal customer needs and manufacturing resource efficiency
 - Cost
- Assuring the technical competence within our team for product and service compliance both internally and externally.
- Continual review of processes in their effectiveness to meet the needs of the QMS.

Our Quality Management System objectives over 2026 through to 2028 are as below:

- Review and implementation of process improvements to our business information flow in accuracy and timeliness. (VSM)
- Factory defect rate reduction
- Implementation of a Supplier Management and Vendor Rating System

Our principles are underpinned by sufficient training, competence and awareness of QMS matters at all levels of the organisation.

We will measure the success of our policy and objectives by Right First Time in manufacturing, traceability effectiveness and improved supplier performance. This is in addition to maintaining our ISO9001 accreditation across our business functions.

Chief Executive Director

Mr S Clarke



Date of last Review: 06th July 2026

Date of next review: July 2027

Document No	Title	Issue Date
47-POL001	Quality Policy	06/07/2025